

## YOUR GATEWAY TO TURKISH INDUSTRY





## ISTANBUL CHAMBER OF INDUSTRY





Industrialization is among our chief national causes. In order to serve and sustain this cause, we will establish and operate all types of industries, no matter their scale, whose raw materials are readily available in our country. This is an obligation primarily for the defense of our country as well for making good use of our products and for achieving the ideal of a prosper and advanced Turkey in the shortest way possible.



## MUSTAFA KEMAL ATATÜRK

Source: November 1, 1937 Periodical of the Minutes of the National Assembly Term. V, Vol. 20, p. 3







The largest and most well established chamber of industry in Turkey with over 18,000 members today, the Istanbul Chamber of Industry was established in 1952 upon the written request of about 750 industrialists.

The Istanbul Chamber of Industry was initially located in the IV Vakif Han, before moving to the Kilavuz Han in Sirkeci, and later to the Kruger Han on Meşrutiyet Street. On June 12, 2017, Istanbul Chamber of Industry renovated with modern technology and moved to the Odakule building. From then on, all the units of the chamber have started to offer services at this building.





## ICI member industrial enterprises have a significant share in the macroeconomic value created in Turkey.



## Approximately 36% of Turkey's Top 500 Industrial Enterprises are ICI Members.





## MISSION, VISION AND VALUES

#### OUR MISSION

To guide the industrial infrastructure and environment by way of:

Creating information, policies and systems in collaboration with internal and external stakeholders based on domestic and international comparisons,

Offering innovative, high value-adding services to industrial enterprises to contribute to the sustainable development of our industry,

To improve the image of the industrialist and to support decision makers in drafting and implementing legislation.

#### OUR VISION

To develop Turkish industry on a global scale by increasing sustainable competitiveness and the competencies of our industrial enterprises while serving as an efficient stakeholder that leads the way in the industrial environment.

#### OUR VALUES

The Istanbul Chamber of Industry is a transparent, inclusive, reliable, determined, realistic and innovative organization that honors universal ethics, social responsibility, and environmental awareness in all activities.







## OUR QUALITY POLICY

## Istanbul Chamber of Industry: A Service Institution For You and With You

Istanbul Chamber of Industry, within its institutional duties and responsibilities defined in related law and legislation, aims at fulfilling its customers' needs completely, correctly and timely, while considering the public interest and its members' demands, in a fair and trustworthy manner.



As being one of the major national and international representatives of Turkish Private Sector, Istanbul Chamber of Industry claims to sustain its

reason for institutional existence and its role of representing the private sector in the changing world conjuncture. To this ultimate goal, Istanbul Chamber of Industry commits to change the nature of its products and organisational structure into a "fit for purpose", dynamic and proactive nature.

Istanbul Chamber of Industry declares that this institutional commitment, with the co-operation of its employees and members, will be set and maintained by

- Re-evaluating its mission and policies systematically in accordance with the idea of continual improvement
- setting new targets, developing related action plans and implementing these plans by allocating necessary resources,
- developing new functions, tasks and products appropriate to the new millennium, with regard to its members' demands,
- improving its technological infrastructure in order to reach, process and disseminate data, information and knowledge,
- employing, improving and satisfying its human resources, which it considers as the key factor for determining its services' quality,
- establishing an institutional working environment that supports and appreciates personal and team work achievements,
- be a model for public and other institutions, with the scope of its mission and the quality of the services it renders.



## OUR SERVICE APPROACH

## We draw our strength from our members...

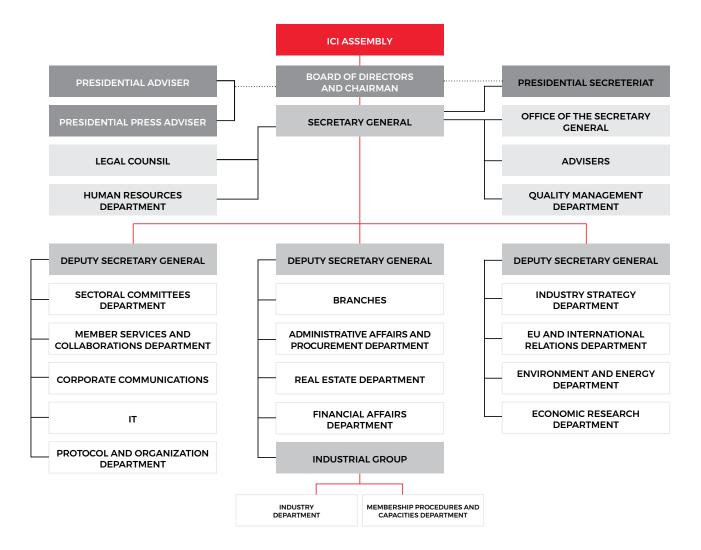
As one of the largest and most well-established representative organizations of Turkish industry's past, present and future, the Istanbul Chamber of Industry draws its strength from its members. Accordingly, ICI strives to:

- Create significant values for its members by improving communications with its members on a constant basis and doing quality work efficiently,
- Ensure that Sectoral Committees communicate and cooperate with relevant associations and professional organizations to take common decisions in identifying and solving problems, and communicate such decisions to concerned organizations by Sectoral Committees within the knowledge of ICI management,
- Make more effective use of the press to share the quality knowledge and opinions developed by Istanbul Chamber of Industry which represents industrial enterprises with a significant share in Turkish economy.
- Enhance cooperation and communication chiefly with our parent organization TOBB (Turkish Union of Chambers and Commodity Exchanges) as well as with universities, research institutions, NGOs and all relevant organizations and public agencies to carry out quantifiable studies that produce effective results.
- To effectively use the internet and social media, the most important communication technologies, in order to better promote the projects, services and activities of our chamber; reinforce our communication with members and convey our opinions clearly to the public.
- Enhance the brand value of long-time monthly periodical "Sanayi", turn it into a reference guide for the industry and a major communication tool between members and the public.





## ORGANIZATION CHART





## CHAMBER BODIES

As with all chambers in Turkey, ICI conducts activities through elected bodies and General Secretary in accordance with Law No. 5174.

Following are the elected bodies of ICI:

- Assembly Presidential Board
- Chamber Assembly
- Board of Directors of Chamber
- Disciplinary Board
- Sectoral Committees



#### ASSEMBLY PRESIDENTIAL BOARD

Elected from Sectoral Committee members every four years, the Chamber Assembly is the largest supervisory body within the Chamber.

ICI's Assembly Presidential Board is composed of the president, two vice presidents and one secretary, all of whom elected from among the Assembly Members for a term of four years.

Chairman and members of the Board of Directors, Disciplinary Board and Sectoral Commissions are elected by the Chamber Assembly. The assembly convenes once per month to discuss a specific agenda, and may form additional commissions from among its members to investigate and evaluate specific developments when necessary. ICI organization also includes an Accounts Examination Commission and a Legislative Commission. Assembly meetings are held on the fourth Wednesday of every month.



#### BOARD OF DIRECTORS

The executive body of the Chamber, the Board of Directors is composed of the Chairman and ten members, elected by the Chamber Assembly for a term of four years. The ICI Board of Directors selects two Vice Chairmen and one Board Treasurer among its members, assigning duties according to the members' area of expertise.



#### DISCIPLINARY BOARD

The Chamber's Disciplinary Board has six members, chosen by the Chamber Assembly among Chamber members who do not serve on the Assembly, for a term of four years. The Disciplinary Board conducts disciplinary investigations on Chamber members in according to legislative principles and procedures, and recommends the suitable disciplinary action or fines against Chamber members.

#### SECTORAL COMMITTEES

Members of our chamber are involved in various sectoral groups representing the entire manufacturing industry. "Sectoral Committees" are made up of representatives selected by the members of each business group. Elections are held every four years.

Sectoral Committees convene every month to discuss topics related to their sectors and provide solutions to problems brought forward by the Board of Directors.

Joint Meetings of Sectoral Committees and meetings with ministries are other platforms for Sectoral Committee members to voice their opinions, identify problems of the industry, and discuss potential solutions. ICI regards these events a significant meeting point for the industry, offering the opportunity to involve public agencies directly into the process of identifying and solving problems.



Please visit **http://www.iso.org.tr/** for an up-to-date information on sectoral committees.



## **BRANCH OFFICES AND SERVICE UNITS**

Istanbul is a sprawling city with heavy traffic and a vast and scattered industrial clusters. We work both within our main building as well as in branch offices and service units in other parts of the city to facilitate our members' access to our services, promote the recognition of our services, and enhance communication with members.



RÜYÜKCEKMECI

Yenibosna Branch Office European Side (0212) 603 65 58



Hadımköy Service Unit European Side (0212) 886 67 05 2- BEYOĞLU 3- GAZİOSMANPAŞA 4- Güngören 5- Kağıthane 6- Zeytinburnu 7- Bayrampaşa

1- BESİKTAS

8- ESENLER

## iMES-Ümraniye Branch Office Asian Side (0216) 420 51 74

ARIVER

BEYKOZ

SANCAKTEPE

ÜMRANİYE

MALTEPE



O

Tuzla Service Unit Asian Side (0216) 593 00 78



**İSTANBUL SANAYİ ODASI** 

## Services offered by our Branch Offices and Service Units:

- Issuance and approval of documents listed in Article 26. of Law No. 5174,
- Admission of all membership applications,
- Admission of Capacity Report and various expertise report applications,
- Issuance of certified copy of Capacity Report,
- Issuance of Chamber Registration Certificates,
- Issuance of Certificate of Good Conduct for Tenders,
- Issuance of Manufacturer's Certificate,
- Issuance of Certificate of Manufacturing Competence,
- Approval of BAČ-KUR forms (social security for artisans and the self-employed),
- Approval of Certificates of Equivalence (mastership and master-building),
- Sale and Approval of Certificates of Circulation for Exports,
- Collection of service fees and subscription/ additional fees.



# OUR PROJECTS AND ACTIVITIES



## INDUSTRY CONGRESSES

We organize pioneering Industry Congresses with a visionary and engaging approach.

Since 2002, we have been organizing Industry Congresses for our members to better understand the conditions of global competition and seize the opportunities globalization presents. Our well-received Congresses are designed to be rich in content and to serve as a visionary platform of discussion equipped with advanced and innovative technologies.

Organized with a brand new format since 2014, the main themes of our Industry Congresses were "Great Encounter with the 21st Century" and "Human and Culture to Overcome Mediocracy". While they are among the world-class congresses with a next generation format in terms of their content, the live streaming via Periscope and Graphic Recording were the first examples of this renewed approach in Turkey.

Please visit **www.iso.org.tr/kongre** to find the presentations, speaker information and other details about our congresses.







## INNOVATION AND ENTREPRENEURSHIP

## We support innovation and entrepreneurship, the sculptors of the new age.

#### ICI Grand Award for Industrialists of the Future

As a wide ecosystem that brings together entrepreneurs, companies, investors and professionals, ITU Çekirdek Entrepreneurship is an entrepreneurship center open to all sectors ranging from chemistry to electronics, information to bio-genetics. In 2015, Istanbul Chamber of Industry was named Main Stakeholder of ITU Çekirdek Ecosystem thanks to a strategic partnership with ITU ARI Teknokent. With its new approach, the Istanbul Chamber of Industry awards the entrepreneurs who are promising to be the industrialists of the future.



#### İSO-KOZA Entrepreneurship Program



As part of a strategic partnership with ITU ARI Teknokent, the Istanbul Chamber of Industry will support all promising entrepreneurs for 1 year within the framework of ISO-KOZA Entrepreneurship Program on the way "from entrepreneurship to industrialism" in areas including mentorship, training and consultancy with an "Industrialist Trainer" approach.

Please visit **www.iso.org.tr/isokoza** for more information on the program and the entrepreneurs who are receiving support.



#### Istanbul Chamber of Industry-Technopark Cooperation Commission

"ICI Industry-Technopark Cooperation Commission" was founded through cooperative efforts of the Istanbul Chamber of Industry and TGBD (Association of Technology Development Centers) as a commission of Technopark management companies as well as industrial companies.

Our commission works to allow industrial companies to take more advantage of technology development centers and to commercialize the new technologies developed in those centers.

#### Innovation Roadmap

The ICI supports high value-added production with an infrastructure equipped with advanced technology and therefore works for encouraging companies that are capable of international competition, creating their own technology and stand out with their innovations. We are implementing the "Innovation Roadmap" to encourage projects in in this respect by spreading the innovation culture in companies. Innovation Roadmap is an Enterprise Europe Network activity.

## UNIVERSITY-INDUSTRY COOPERATION



The Istanbul Chamber of Industry attaches great importance to tangible projects created by the university-industry cooperation in order for the industry sector to further improve and retain its competitive strength. The goal of Istanbul Chamber of Industry is to establish effective, quality, realistic and result-oriented cooperation between universities and industry. We also act as a strong coordinator to ensure reasonable use of limited resources. To achieve this goal, we created the ICI-Industry Platform.

Under the leadership of Istanbul Chamber of Industry, the ICI-Industry Platform was created to join forces and establish cooperation between all stakeholders and technology transfer offices, industrial enterprises and all related organizations with the participation of Boğaziçi University, Istanbul University, Istanbul Technical University, Marmara University, Koç University, Sabancı University and Yıldız Technical University.





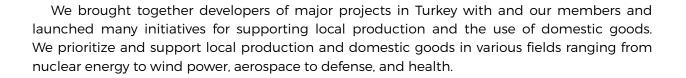
With **www.sanayiprojeleri.com**, an output of the ICI-Industry Platform, the project demands of our companies are securely and quickly delivered to the technology transfer offices of our universities to generate opportunities for creating collaborative projects.

## **VOCATIONAL EDUCATION**

ICI created the "School-Industry Cooperation Istanbul Model" in cooperation with Istanbul Provincial Directorate of National Education to provide the vocational and technical education needs and to deliver solutions for problem areas. This project is carried out in cooperation with chambers, NGOs, vocational

high schools and businesses and organizations in need of quality labor force. Within the scope of School-Industry Cooperation Istanbul Model, we paired each school with our companies or sectoral organizations under the protocol signed with the Istanbul Provincial Directorate of National Education and Istanbul Provincial Directorate of Turkish Labour Agency in 2015 to provide a platform for sharing experience and to form technology- and employment-oriented collaborations. The Ministry of National Education sent this model to all provincial directorates as a model for implementing similar projects in other provinces.

## LOCAL PRODUCTION AND DOMESTIC GOODS INCENTIVES







## FOREIGN TRADE

We introduce our members to new markets.

For ICI members to have a stronger competitive presence in foreign markets and to seize the opportunities in potential markets, our chamber carries out information, education and consultation activities in matters regarding foreign trade.

#### Country Days

We organize country days to explore new markets, improve our economic relations with different countries and discover opportunities for cooperation and investment.

#### Sectoral Trade Delegations

As part of the Ministry of Economy's Market Research and Market Penetration Support, we take our members to different countries as sectoral delegations and organize bilateral meetings between our members and the delegations from other countries to explore the current opportunities for trade and cooperation in potential markets.





## ENTERPRISE EUROPE NETWORK

Enterprise Europe Network supports your expansion into new markets and development of new technologies.

Enterprise Europe Network is a European Commission funded organization that offers single point of contact services to businesses on EU legislation, foreign trade, and technology. The Network has been serving our companies since 2008 from its office at the Istanbul Chamber of Industry.

Commercial cooperation, technology cooperation and the EU's R&D Subsidy Programs forms the basis for the Enterprise Europe Network, in collaboration with Sabancı University and KOSGEB (Small and Medium Industry Development Organization).



#### Enterprise Europe Network (EEN) Istanbul aims to;

- provide information about EU policies, legislation and support mechanisms,
- form EU and non-EU international trade collaborations and develop partnerships in the fields of innovation and technology,
- mediate the transfer of technology and analyze the technology levels of companies,
- encourage companies to utilize the EU's R&D funding programs.

Since 2008, EEN Istanbul has mediated the signing of over 120 trade, more than 45 technology and over 30 R&D project cooperation agreements.

To find new customers and meet your technology needs, you can follow the activities of the project and subscribe to our e-newsletter on **www.een-istanbul.org**.



## ENVIRONMENT AND ENERGY

We lay emphasis on the protection of environment and energy efficiency and reward the achievements of our members.

Our Chamber has been supporting its members for environmental activities since 1990. As of 2012, the Chamber has been carrying out environment, energy. occupational health and safety activities under the Environment and Energy Branch.



For the first time in its history, the Istanbul Chamber of Industry joins to create Environment Specialization Committee. The Chamber is actively involved in training, consultancy, opinion building, environmental projects, environmental awards, waste management, mining and nonsanitary enterprise licenses and occupational health and safety.

#### Environment and Energy Awards

In 1995, we started to hand out environment awards in order to promote environmental protection, more efficient use of energy and raw materials, producing less waste and eco-friendly manufacturing. As of 2013, the awards were renamed "Environment and Energy Awards"

#### Energy

Our energy activities focus on energy efficiency in the industry, local and renewable energy resources, local manufacturing of energy equipment, financing instruments in energy, electricity supply from various resources, on-site electricity generation, ISO 50001 Energy Management System and development of nuclear energy industry. We established the Energy Specialization Committee in order to fully address energy issues involving industries, public sector, universities and related NGOs.



#### Our Efforts of Localization in Energy

With the cluster of our member companies, we are running the "Export-Oriented Localization for Nuclear Power Plants UR-GE (Declaration on the Development of International Competitiveness) Project", funded by the Ministry of Economy, to develop ICI Member companies' capacity to the extent that they can export and to make sure that their production meets the requirements of a nuclear power plant, with collaborations such as technology transfers, know-how sharing and partnerships with foreign companies experienced in nuclear power.

Coordinated by the Ankara Chamber of Industry and in cooperation with the Kocaeli Chamber of Industry, Adana Chamber of Industry, TÜBİTAK MAM (Marmara Research Center), Gedik University and ITU Scientific Research and Project Division, we are carrying out the "Nuclear Industry Cluster (NÜKSAK)" Project applied under the Ministry of Science, Industry and Technology Clustering Support Program.

As part of localizing the energy equipment, our project work on "Wind Turbine Equipment" continues. Our project has the potential to create employment for a lot of companies operating in the local manufacturing of wind turbine equipment, electric-electronic industry, machine industry, metal industry and chemical industry.







## INDUSTRIAL PLACEMENT AND OIZs

Istanbul Chamber of Industry's Organized Industrial Zone (OIZ) Development and Specialization Committee is founded in order to perform studies in the scope of "Industrial Placement and OIZs", a part of our Board of Directors' itinerary;

- The committee's main target is to cooperate with related institutions and organizations to find potential OIZs for its members within and in the vicinity of Istanbul,
- > to lead the initiatives and coordinate the studies for OIZ establishment in identified areas,
- > to enlighten members about committee's studies and support them accordingly,
- > and to support improvement studies for OIZs in Istanbul.

## ACCESS TO FINANCE

Access to finance is the most important issue for industrial companies. At Istanbul Chamber of Industry, we create solutions for our members to overcome their financing problems, and cooperate with public and finance institutions in new projects and support mechanisms. We organize training programs on various funding sources and instruments for our members, supported by leading experts in the field.





# TRAININGS, SEMINARS AND LOCAL MEETINGS

Our versatile training programs give you a competitive edge.

We contribute to your competitiveness with our training programs and seminars, focusing particularly on topics such as the EU, foreign trade, environmental issues, occupational health and safety, energy, incentives, intellectual property rights, R&D, innovation, technology management, finance, risk management, and capital market instruments.

#### Mini MBA

In addition to one-day training programs and seminars, we also organize long-term certificate programs such as Corporate Finance, Energy, R&D and Foreign Trade Mini MBA.

Moreover, we hold regional seminars and training programs in order to support industrialists and solve their problems, in cooperation with local NGOs, giving us the opportunity to strengthen our links with our member base and enhance our synergy with them.







## RESEARCH AND PUBLICATIONS

Istanbul Chamber of Industry publishes a variety of popular research reports and publications with the aims of keeping abreast of developments in investment, production, exports, and domestic sales, outlining sectoral improvements, and enhancing competitiveness.

Our research and publications are made available, free of charge, at the ICI website **www.iso.org.tr/publications/** 

## Turkey's Top 500 Industrial Enterprises

The Istanbul Chamber of Industry has been highlighting the national economy and the development of industry with **"Turkey's Top 500 Industrial Enterprises (ISO TOP 500)"** since 1968, and with **"Turkey's Second Top 500 Industrial Enterprises (ISO Second TOP 500)"**, since 1997.

Among the most comprehensive studies on the industry, results from ISO Top 500 and Second Top 500 are published online every year in a special edition of ICI Sanayi periodical. These well-regarded studies have become an ICI tradition, yet remain change-oriented and innovative.

You can find the studies on our website at www.iso500.org.tr





TURKEY'S TOP 500 INDUSTRIAL ENTERPRISES 2016



TURKEY'S SECOND INDUSTRIAL ENTERPRISES 2016



#### ICI Turkey and Istanbul Manufacturing PMI

The Istanbul Chamber of Industry publishes Manufacturing Industry Reports, the most reliable and the fastest indicators of economic growth worldwide.

Purchasing Managers' Indices (PMIs) are relied upon by both global markets and financial press as the leading indicators of the overall operating conditions in the economy. PMI reports play a defining role in economy thanks to being among

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the first sets of data to be announced each month ahead of official indicators, and their accuracy.

Since September 1, 2015, the Istanbul Chamber of Industry has been collaborating with a global brand, IHS Markit in calculating and publishing its monthly "Istanbul Chamber of Industry Turkey and Istanbul Manufacturing PMI Reports".

## SANAYI MAGAZINE

## "SANAYİ" magazine takes the pulse of the world of industry...

Since 1966, ICI has been publishing the free magazine Sanayi for its members as part of its aim to inform the industry and the general public, serving as a platform where its members may propose solutions to issues affecting the industry and share their views.

With the introduction of a mobile application in 2015, Sanayi is also available on smart phones and tablets, accompanied with exclusive galleries that are not included in the printed version.

**Available platforms:** Apple App Store for iOS and Google Play Store for Android

Keywords: İSO, İstanbul Sanayi Odası, Dergi, Sanayi, Sanayi dergisi





## ICI WEBSITE

## An effective communications platform.

We transformed our website **www.iso.org.tr**, into an efficient platform for enhancing communication among our members, sectoral committees and the public.

The well-designed and contemporary website offers easy access to ICI's services and serves as a rich repository of information.



## SOCIAL MEDIA

ICI constantly improves its social media presence for more effective communications with our members and the public. You can follow our social media accounts to follow current developments and ICI's activities.







## REGISTRATION, REPORTING AND CERTIFICATION SERVICES

You can carry out a great range of transactions online: http://www.iso.org.tr/online-hizmetler/

Besides activities mandated by law, ICI improves and develops service areas to cater to the needs of its members. ICI members are able to carry out a great number of transactions online.

Our website www.iso.org.tr has an "online services" section where members can:

- Obtain e-signed chamber registration certificates and capacity reports,
- Register for training programs and seminars organized by the Chamber.
- > Access information on companies available on our database.

## HEMBERSHIP AND SUBSCRIPTION

Industrialists with a headquarter or at least one production facility located in Istanbul and with 10 or more employees are obliged to register with our chamber according to Law No. 5174 on the Union of Chambers and Commodity Exchanges of Turkey and the Law on Chambers and Commodity Exchanges. We offer rapid membership registration services online. In an effort to avoid overlapping subscription fees for members that have memberships in other chambers, we divide the subscription fee at the moment of registration.





## CAPACITY REPORT

We provide capacity reports required for many industryrelated processes including Industrial Registry Certificate, Food Registry Certificate, Inward Processing Authorization Certificate, Investment Incentive Certificate and Turkish Goods Certificate. The report, valid for two years from the date of issuance, will offer many advantages including low-cost electricity, customs transactions, export incentives and covering of fair expenses.

## **CHAMBER REGISTRATION CERTIFICATE**

Our Chamber issues registration certificates verifying your membership to our chamber, which you may use for transactions with public bodies, as well as for visa applications.



## **TURKISH GOODS CERTIFICATE**

Upon fulfillment of certain conditions, we issue Turkish Goods Certificates for goods listed on the Industrial Registry Certificate which are already produced and have at least 51% domestic input. In public tenders, companies with Turkish Goods Certificate have an advantage at a rate specified in the tender document (up to 15% maximum) over companies without such certificates. Our Chamber also issues Certificate of Manufacturing Competence, Manufacturer's Certificate and Certificate of Good Conduct for Domestic Manufacturing.

## EXPERTISE REPORTS

We offer solutions to issues experienced by companies by providing various expertise reports and certificates on exports, imports, customs, taxation, incentives and industry required by legislation, to be submitted to related agencies.



#### INVESTMENT INCENTIVE CERTIFICATES

With utmost attention, we offer Investment Incentive Certificates for manufacturing industries in compliance with criteria of legislation on incentives for investments in Istanbul at an amount not higher than TL10 million. We carry out all the revision, extension of time and completion processes, thereby facilitating the issuance of the certificates with no need to go to Ankara.

## INCENTIVE UNIT

There is a great number of agencies and practices providing financial support and incentives which result in complications. We offer "Incentive Unit" services in an effort to prevent such complications, guide companies with investment plans or plans to improve business processes towards the most suitable type of support and to inform them on legislation and practices in this area.



Our members can easily access the Incentive Unit via tesvikmasasi@iso.org.tr

#### 🕀 CERTIFICATES OF CIRCULATION, TURKISH GOODS CERTIFICATE, DIGITAL TACHOGRAPH

We issue certificates of origin and of circulation for your foreign trade activities as well as other certificates required by EU projects.

You may obtain from our chamber Certificate of Origin required for foreign trade transactions, A.TR, EUR.1 Certificates of Circulation as well as FORM A certificate.

Additionally, we issue Turkish Goods Certificate which certifies the origin of goods to be used in projects of Instrument for Pre-accession Assistance (IPA) of the EU. Our chamber also issues digital tachograph cards which record the movements of road vehicles and details of drivers' movements.

## ENGINEERING VEHICLE REGISTRATION

Our chamber carries out registry processes for engineering vehicles used in industry, construction, and national security services. Vehicles that fall within the scope of this registration are fitted with an variety of equipment according to their area of use, and are not used for transporting humans and animals on public roads.



## APPRENTICE, JOURNEY AND MASTER-LEVEL CERTIFICATES

We approve Apprentice, Journey and Master-Level Certificates as introduced by Law No. 3308 on Vocational Education.

## 

In an effort to effectively communicate with our members, update all data and information by our members, and to create new products and services based on such data, we launched our CRM (Customer Relationship Management) project.

## ISTANBUL CHAMBER OF INDUSTRY MEDIATION CENTER

As of January 1, 2018, mediation is obligatory for business lawsuits. Mediation seeks to resolve legal conflicts between parties faster and in a more affordable way. Mediation is utilized not only in business lawsuits but in a wide range of legal proceedings including commercial cases, family, consumer or rent disputes. Our center offers fast, affordable, reliable and conciliatory solutions for disputes among our members and with third parties. ARABUL SANA JOOD BS

Odakule, Meşrutiyet Cad. No:63 Kat: 16 34430 Beyoğlu / Istanbul www.iso.org.tr/arabuluculuk arabuluculuk@iso.org.tr



# **RESPONSIBILITY**



## ISTANBUL CHAMBER OF INDUSTRY FOUNDATION - ICIF

# ICIF carries out ICI's social responsibility projects.



Istanbul Chamber of Industry Foundation (ICIF) was established on March 21, 1994 in order to carry out social and cultural activities on behalf of the Chamber.

The objective of ICIF is to lead initiatives to contribute to cultural, scientific, technological, social and economic development of our country with the help of the knowledge, experience and professional competence of ICI member industrialists and businesspeople. The foundation also aims to carry out vocational education activities for industrial manufacturing and industrial cooperation. ICIF utilizes every resource at its disposal to support Turkish industry and the country at large chiefly in vocational education as well as social problems and natural disasters.





We provide tangible and intangible support for four pilot vocational high schools in Istanbul set to train qualified workforce, a pressing need for the industry. In addition to these pilot schools, we have built and donated to the Ministry of National Education the ICIF Vocational Education Complex. We have recently set up a "Vocational Technical Education Center" within the complex, a most befitting unit for ICIF that serves the mission of training qualified intermediate staff with a full command of computer, communication and foreign language skills as well as technological know-how, also a long-felt need of the industry.

Istanbul Chamber of Industry Foundation also offers non-refundable grants to successful primary, secondary and university (technical) students from low-income families as well as earthquake victims, children of martyred soldiers, policemen and teachers.





## ICI ART GALLERY

ICI Art Gallery has been active since 2004 within the scope of our Chamber's Social Responsibility Studies. The Gallery's primary mission is to encourage and pave the way for growth of young artists, particularly those who have chosen art as a profession, and have a background in art studies.

Our gallery exhibits works by prominent and foreign artists. Our solo exhibitions cover original contemporary works of painting, sculpture, ceramics, photography, video, industrial design, graphics and textile.

Select artworks from artists featured in our gallery are included in the Istanbul Chamber of Industry Art Collection.

## TOBB ISTANBUL YOUNG ENTREPRENEURS BOARD

## TOBB (The Union of Chambers and Commodity Exchanges of Turkey) Istanbul Young Entrepreneurs Board, coordinated by our Chamber, consists of representatives from four chambers in Istanbul. The Board was founded to determine the policies for enhancing the potential of young entrepreneurs in Turkey and to lead the improvement of entrepreneurial spirit. The Board also provides young entrepreneurs with educational and capacity development support, and it works to ensure that entrepreneurial ideas are brought to life.

## We support art and artists

Visit the ICI Art Gallery website at: http://sanat.iso.org.tr/



#### **ODAKULE (HEAD OFFICE)**

Meşrutiyet Cad. No: 63, 34430 Beyoğlu/ISTANBUL Telephone: (0212) 252 29 00 (Pbx) Fax: (0212) 249 50 84 - 293 43 98 E-mail: info@iso.org.tr

#### **YENİBOSNA BRANCH**

Çobançeşme Mah. Sanayi Cad. No:44 B Blok, Zemin Kat No:3 (Nish Istanbul) Yenibosna, Bahçelievler/ISTANBUL Telephone: (0212) 603 65 58 Fax: (0212) 603 65 59 E-mail: yenibosna@iso.org.tr

#### HADIMKÖY SERVICE UNIT

Alkent Mah. Mehmet Yeşilgül Cad. Pelican Hill Residence Dükkan No: 145/F Hadımköy, Büyükçekmece/ISTANBUL Telephone: (0212) 886 67 05 Fax: (0212) 886 67 07 E-mail: hadimkoy@iso.org.tr

#### **ÜMRANİYE (İMES) BRANCH**

İMES Sanayi Sitesi A Blok 107. Sok. No:1/B Yukarı Dudullu, Ümraniye/ISTANBUL Telephone: (0216) 420 51 74 Fax: (0216) 420 51 75 E-mail: umraniye@iso.org.tr

#### **TUZLA SERVICE UNIT**

Istanbul Anadolu Yakası OSB İdari Binası Aydınlı Mah. Gazi Bulvarı 5. Sok. No:2 Tuzla/ISTANBUL Telephone: (0216) 593 00 78 Fax: (0216) 593 00 79 E-mail: tuzla@iso.org.tr



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